

TravelPass Overview

Add TravelPass to your phone for international service and your wireless plan travels with you. Use your mobile phone just like you do when you're working within the U.S., with unlimited calling and texting along with 4G LTE data.

To add TravelPass to your phone text "Travel" to 4004.
That's it. Nothing more. No need to download the Verizon app. Then contact HR to verify that your phone now has TravelPass.

TravelPass (International plan) Info

- \$10/day in other countries where TravelPass can be used. Note: TravelPass isn't available in non-covered countries or on cruise ships.
- Use your phone while traveling internationally just like you do in the U.S. for a daily fee (24-hour session) with TravelPass.
- With TravelPass, you can call within the country you're visiting and you can call back to the US.
- TravelPass gives you high-speed data for the first 2 GB/day. After that, you'll have unlimited data at 3G speeds for the remainder of your session. To get more high speed data: The additional 2 GB data is \$5 in Mexico and Canada and \$10 in all other TravelPass countries.

[Click here to view the TravelPass Video](#)



Helpful Tips from Verizon

International Phone Settings

- Go to Settings > Cellular (Cellular Data must be On) > Cellular Data Options > Roaming > Switch Data Roaming On. Power the device off and then on after any changes OR when entering a country/cruise ship.
- To turn off ALL cellular network service, switch Airplane Mode On in Settings. (You can still use Wi-Fi with this option.)
- If you use Wi-Fi, we recommend disabling Wi-Fi Assist in Settings > Cellular. Scroll down to see this option.

International Messaging

- When sending messages to other Apple devices and iMessage is enabled, messages are billed as data.
- If you receive Message Delivery Failed errors, enable Send as SMS in Message settings.

International Calls

- Dialing outside the U.S. requires a different dialing pattern. If the sequence requires a plus sign (+), hold down the zero (0) or the asterisk (*) until the plus sign appears on the display
- If you have difficulty with the Plus Sign, try 0-0 (zero, zero) and then the international number.
- If the international local number starts with a zero, drop the zero
- To check your Voicemail, use the “U.S.” instructions above and call your mobile number. Press # to interrupt the greeting and enter your password when prompted. If you’re unable to retrieve, turn off the world device and call your mobile number from another phone.
- To check voicemail if Visual Voicemail isn’t available, set up a PIN. Log in to My Verizon, select My Devices, then Manage Voicemail Password.

[Click here for additional Verizon TravelPass information](#)

Need assistance while traveling internationally?
Call Verizon’s support line 24/7. Dial the Plus Sign, then 1.908.559.4899